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## 220 Altondale Avenue Charlotte, NC 28207

January 22, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

I am writing to discourage you and the Justice Department from any further litigation against Microsoft. Microsoft has been the bedrock of the information technology revolution in the United States and has enabled consumers across the socio-economic spectrum to achieve productivity and efficiency gains unimaginable even 20 years ago. I strongly encourage you to put this case to rest and enact the settlement as soon as possible.

The settlement has many stipulations that will benefit the IT industry. The release of Windows XP marks the beginning in a line of changes that further benefit consumers. Windows XP is designed so that individuals can delete and add different programs into the system with greater ease. No longer will users have to have different Microsoft programs on their desktop if they are using Windows. For the benefit of its competitors, Microsoft has even enabled individual users to delete Internet Explorer at their own discretion (this act, in itself, is irrational from a business standpoint). It is my personal opinion that users of technology products appreciate the ease of use that Microsoft's products provide and that they will freely select other products if they believe they would receive more benefit. After all, isn't this what a market-based economy is about?

I believe the newfound autonomy of consumers will be beneficial. I would hope that the U.S. Government would resolve the Microsoft issue as quickly as possible.

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Sincerely,

Don Millen

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